

# Mariner Software

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## When attempting to export a presentation, an error message appears "OSStatus error -208"

Customer Service - 2022-05-20 - in Narrator

When I attempt to export a presentation from Narrator, an error message appears with the following error message:

### **OSStatus error -208**

- What does this message mean?
- What can I do to resolve this?

### **About the Error Message**

OSStatus error -208 is a Mac/ OS X error message. In a list of OSStatus errors, Apple provides this information on the error message:

-208    badFileFormat    File is corrupt or unusable, or not AIFF or AIFF-C

This table is part of a list that appears [on this page in their knowledge base](#).

### **Resolving the Error Message**

It should be possible to resolve this error message by following these steps:

1. Quit Narrator.
2. Use Disk Utility to [verify and repair permissions on your Mac](#).
3. Restart your Mac.

After you restart your Mac, it should be possible to export presentations from Narrator successfully.

If following these steps does not resolve the issue, please [contact us for technical assistance](#).