

Mariner Software

Portal > Knowledgebase > Persona (Mac) > If a project created on one platform (Mac or Windows) is opened on the other platform, images added under the original platform do not display any longer. Why is this?

If a project created on one platform (Mac or Windows) is opened on the other platform, images added under the original platform do not display any longer. Why is this?

Customer Service - 2019-01-15 - in Persona (Mac)

In the latest releases of Persona for Mac and Persona for Windows, we do not support use of character images cross-platform. If a project last saved on one platform is opened on another platform, the character images within the project will be lost.

This means:

- If a project created in Persona for Mac that contains images is opened with Persona for Windows, the images will be lost from the project once the project is opened with Persona for Windows.
- If a project created in Persona for Windows that contains images is opened with Persona for Mac, the images will be lost from the project once the project is opened with Persona for Mac.