

# Mariner Software

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## I can't seem to get my Neat scanner to work with Paperless in High Sierra

Logan Ryan - 2018-12-17 - in Paperless for Mac OS

I can't seem to get my Neat scanner to work with Paperless in High Sierra or Mojave.

Neat no longer supports their scanners or drivers but, in some cases, you can manually delete the old driver, install the new one and authenticate it and your copy of Paperless may work. Here is a link to follow...

<https://www.neat.com/helpcenter/scanner-use-application-mac-high-sierra/>