

# Mariner Software

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## How to export a full system report from System Information

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At certain points, we may request that you provide a full-system report for your Mac from System Information. A full-system report will provide us with diagnostic information we can use to investigate specific issues.

Please use the steps we provide below to save a report from System Information.

### Launch System Information

To launch System Profiler, follow these steps:

1. Display the Apple menu.
2. While the Apple menu is displaying, hold down the **option** key on your keyboard.
3. Select the topmost option in the Apple Menu.
  - Under **OS X 10.7 ("Lion") and later**, the name of the item will be **System Information...**

### Save a Report from System Profiler/ System Information (OS X 10.7 and later)

To save a report from System Profiler, follow these steps:

1. From the **File** menu, select **Save...**
2. Use the Save dialog to select a location to save the system profiler report in.