

# Mariner Software

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## How to end a process running under Windows

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How do I end a process that has frozen (or become unresponsive) under Windows?

Some process may become unresponsive (or freeze). Under Windows, it is possible to end processes through the Task Manager. To end a process in Windows that has frozen, follow these steps:

1. Hold the **ctrl** and **alt** keys on your keyboard and press the **delete** key. Please note that this is the delete key and not the backspace key.
2. In the screen that appears, select **Start Task Manager**. A small window should appear.
3. In the window that appears (Under the **Applications** tab) locate and **right-click on** the name in the list of the application that has become unresponsive.
4. In the contextual menu that appears, select **Go to process**. The process name (ending in .exe) should now display selected under the Processes tab.
5. Click the **End Process** button, at the bottom of the Task Manager window.
6. Windows will display a prompt to confirm that you would like to end the process, notifying you that **ending a process through Activity Monitor could result in loss of any unsaved data**. If you would still like to end the process, confirm through the prompt that you would like to end the process.

At this point, the process should end, and any windows currently associated with the process should close.