

Mariner Software

Portal > Knowledgebase > Paperless for Mac OS > Do you recommend a scanner to use with Paperless?

Do you recommend a scanner to use with Paperless?

Jim Henson - 2018-12-16 - in Paperless for Mac OS

- [Do you recommend a scanner to use with Paperless?](#)
- [Fujitsu ScanSnap Scanners](#)
- [Image Capture-Compatible Scanners](#)
- [Can I use NEAT scanners with Paperless?](#)
- [What about TWAIN scanners?](#)

One way to import library items to a Paperless library is to use an image scanner. With a scanner, library items can be imported by scanning the original, paper copy of the record.

We recommend two basic types of scanners for use with Paperless:

- **ScanSnap scanners:** The ScanSnap line of scanners (by Fujitsu) is our top recommendation for a scanner to use with Paperless.
- **Scanners compatible with Image Capture:** if a scanner can be used to import to Finder with image Capture, it should be possible to use the scanner with Paperless.

Below, we outline these recommendations in additional detail.

[Return to the top.](#)

Fujitsu ScanSnap Scanners

Our highest recommendation for a scanner is the ScanSnap line of scanners, produced by Fujitsu. ScanSnap scanners use a special program (called ScanSnap Manager or ScanSnap Home) to manage scan jobs and scanner settings.

If a scanner works with ScanSnap Manager or ScanSnap Home on your Mac (and if you can import directly to Finder from the scanner using ScanSnap Manager or ScanSnap Home), we support importing to Paperless from the scanner.

For more basic information on using a ScanSnap scanner to import to Paperless, please see this knowledge base article.

[Return to the top.](#)

Image Capture-Compatible Scanners

Several models of scanners are compatible with Apple's Image Capture software. Image

Capture is a distributed with OS X, designed to make it possible to import images and other media from scanners and portable cameras.

If you can import directly to Finder from your scanner using Image Capture, you will likely be able to import to Paperless from the scanner.

For more basic information on using a scanner compatible with image capture to import to Paperless, please see this knowledge base article.

[Return to the top.](#)

Can I use Neat scanners with Paperless?

Depending on the model of scanner you are using, you might be able to use a scanner distributed with Neat software to import to Paperless.

Neat has distributed several different models of scanners with their software and in our testing we've found that newer models of scanners (which typically have a white plastic case) can usually be used to import to Paperless. **Please note that in 2018, Neat did stop support for their Mac scanners and drivers so there is a strong chance that an eventual Mac OS update will render the scanner useless.**

[Return to the top.](#)

What about TWAIN scanners?

In Paperless 2.2, we removed support for TWAIN-compatible scanners. In previous releases of Paperless (to Paperless 2.1.6); from Paperless 2.2 onwards, though, it is no longer possible to import from a scanner using TWAIN as an interface. Although TWAIN was supported in previous releases of Paperless, it was never recommended for use with Paperless 2, and certainly not Paperless 3. Most scanners that can import using TWAIN can also import using Image Capture (In our testing, we've seen Image Capture use TWAIN drivers).

[Return to the top.](#)

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