

Mariner Software

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Customer Service - 2024-05-03 - Narrator

When I attempt to export a presentation from Narrator, an error message appears with the following error message:

OSStatus error -208

- What does this message mean?
- What can I do to resolve this?

About the Error Message

OSStatus error -208 is a Mac/ OS X error message. In a list of OSStatus errors, Apple provides this information on the error message:

-208 badFileFormat File is corrupt or unusable, or not AIFF or AIFF-C

This table is part of a list that appears [on this page in their knowledge base](#).

Resolving the Error Message

It should be possible to resolve this error message by following these steps:

1. Quit Narrator.
2. Use Disk Utility to [verify and repair permissions on your Mac](#).
3. Restart your Mac.

After you restart your Mac, it should be possible to export presentations from Narrator successfully.

If following these steps does not resolve the issue, please [contact us for technical assistance](#).